



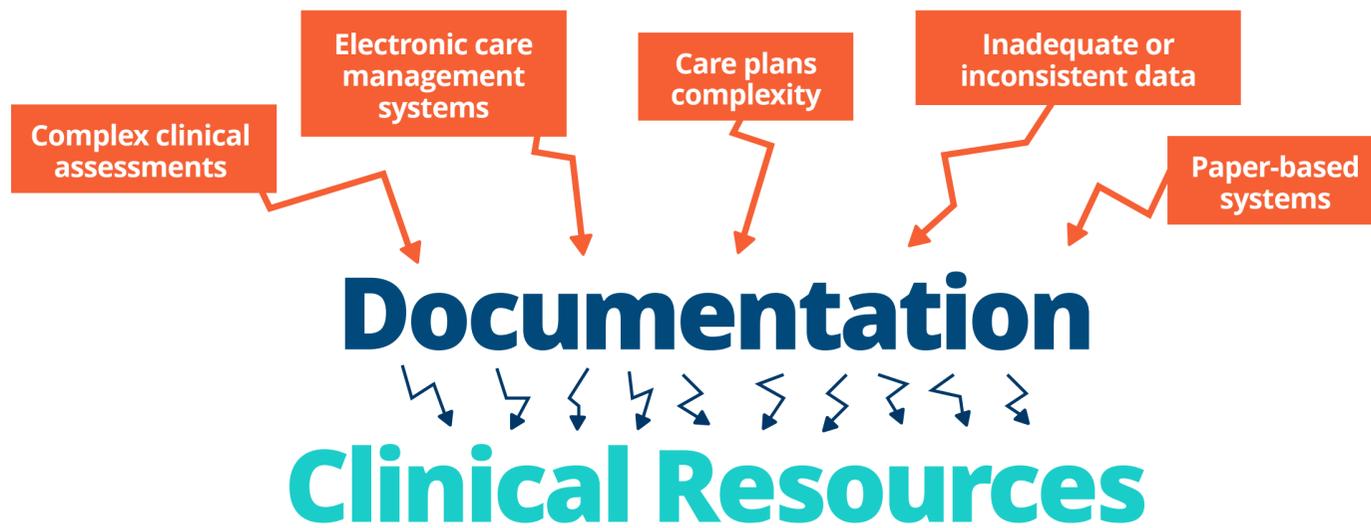
CASE

Clinical Assessment Support & Education

Helping providers formulate evidence-based, holistic, person-centred assessments and care plans.

M
MIRUS
AUSTRALIA

Documentation has taken away clinical resources from providing resident care



Residential Aged Care Providers face increasing pressure on documentation requirements because of the growing scrutiny from the Department of Social Services and the Australian Aged Care Quality, causing increased pressures on already strained clinical resources.

Critical to quality care delivery, comprehensive documentation is critical to planning and carrying out quality care delivery as part of person-centred care.

Documentation is time-consuming for clinical staff trying to achieve best practice targets. In part, this is due to the many complex clinical assessments and care plans that need to be captured in either electronic care management systems or manually on paper-based systems.

There are very few people who have visibility over the entire documentation process end-to-end. Standard medical records are also not enough to rely on as a sole source of information due to inadequate or inconsistent data.

These challenges can create **discrepancies within files leading to incorrect ACFI claims or risking ACFI revenue, potentially the provision of incorrect care, as well as risking non-compliance** to outcomes of Accreditation Standards.

Managing documentation requirements for Aged Care Providers is complex and it is necessary to develop assessments with quality measurement in mind.

“Improve efficiency and drive optimal care outcomes with the Mirus CASE Team”



Accreditation Preparation

Capture key indicators to monitor systems streamline process and drive towards continuous improvement.



Care Management System Roll Over

Drive a faster, more efficient implementation of your chosen care management system.



Assessment Enhancement

Remove the documentation burden from onsite clinical resources. Allow them time to focus on delivery of quality care outcomes.

Mirus CASE helps Aged Care Providers achieve best practice outcomes

The Mirus CASE solution helps Aged Care Providers achieve best practice assessments and care plans, alleviating the documentation burden of highly skilled clinical resources while supporting retention of ACFI Revenue and meeting Accreditation guidelines.



Link your documentation goals to internal processes

Our advisors will help you capture and understand key clinical indicators so that your teams can effectively analyse and manage your business process. Obtain clarity around how key clinical outcomes contribute to retained revenue and exceeding expected outcomes of Standard 2.



Drive efficiency and financial outcome during system roll over

We will help you manage your care management system migration so that your key clinical staff can concentrate on providing quality resident care without the burden of additional documentation pressures. We work closely with ACFI experts to optimise each of your claims as the resident record is migrated across.



Improve resident care outcomes while enhancing clinical documentation

We will help with the review and improvement of ACFI and Clinical Assessment quality, document the best use of the system and train key facility staff to maximize adoption and ROI of your implementation project.



Partner with industry advisors

One of our clinical industry advisors will partner with you on an ongoing basis, helping you and your team tailor our suite of documentation solutions to your business needs.



When you work with us, you're **working with a partner who understands** your business.

Key benefits

- Balance documentation pressures while delivering best quality care
- Improve care outcomes
- Gain efficiencies in the use of your care management system
- Identify, track and resolve discrepancies in clinical indicators
- Link key performance indicators to results and process guides
- Identify opportunities to optimise ACFI revenue
- Ensure consistency between clinical documentation and supportive evidence for ACFI claiming

About Mirus

Mirus is an advisory business founded with the goal of helping Aged Care organisations provide the best care for their residents through improved revenue and clearer operational insights.

We strive to make Aged Care better

Our focus is on business and processes and we believe that by supporting your business, the care staff can spend more time delivering care. We make a point about delivering value; an investment in Mirus will be better for your bottom line, better for your people, better for your organisation and that all helps make life better for your residents.

Mirus CASE solution

Engaging with Mirus means partnering up with the Aged Care experts, providing your organisation with essential information about subsidy funding, admissions and workforce management.

Following repeated achievements in helping providers maximise aged care funding, **Mirus can now assist with clinical documentation management by improving quality and efficiency.**

This helps to reduce workforce pressure on key clinical staff members. With the help of the Mirus' clinical industry experts who will mentor your team along the journey to develop best practice documentation skills.

Mirus Solutions

	Other income advisors	Other admissions solutions	Other workforce solutions	Mirus Australia
Resident Acquisition	Manage admissions process	✓		✓
	Set and collect payments accurately	✓		✓
	Report on occupancy and prospect pipeline	✓		✓
Ongoing care and retention	Report on care needs and concessional ratios	✓		✓
	Report on marketing ROI			✓
	Understand subsidy revenue performance in real-time	✓		✓
	Identify opportunities for voluntary submissions	✓		✓
	Manage workforce scheduling		✓	✓
	Streamline payroll processes		✓	✓
	Determine workforce requirements in line with occupancy and care revenue per provider or facility			✓
Maximise your business benefits	Help to improve accreditation standards			✓
	Staff training to improve business benefits			✓
	Best practice processes tailored to your business			✓
	Ongoing consulting and support			✓
	Holistic cross-platform reporting			✓

We'd love to hear from you!

Mirus Australia
Brisbane Office
 12/15 Adelaide Street,
 Brisbane QLD 4000

Mirus Australia
Sydney Office
 52/26-32 Pirrama Rd,
 Pyrmont NSW 2009

Ph: **1300 738 145**
 Email us: **info@mirusaustralia.com**
 Visit our website: **www.mirusaustralia.com**



© Mirus Australia 2017
 This document has been prepared as a discussion document and is designed for internal use only. We do not accept any responsibility for losses occasioned to any party as a result of the circulation, reproduction or use of this document. The good practice guidelines represented within the text and diagrams of this document are the property of, and are proprietary to Mirus Australia. The information may not be reproduced for or by third parties (in particular competitors of Mirus Australia) without the written consent of Mirus Australia.