



A new era in aged care funding

AN-ACC CEO Survey



Agenda

- Welcome and Introduction
- Lets hear from some CEOs
- The survey key findings
- Questions from the chat
- Reactions from the CEOs
- Recommendations & close



Lets hear from the CEOs



Lucy O'Flaherty
CEO of Columbia
Aged Care



Veronica Jamison
CEO of Shepparton
Retirement Villages



Daniel Aitchison
CEO of Clayton
Church Homes



Russell Bricknell
CEO of BaptistCare WA

The Mirus ACFI to AN-ACC pathway



Phases

Phase 1:

Continue your focus on ACFI

Timeframe: Now until the launch of AN-ACC

Phase 2:

Transition ACFI to AN-ACC

Timeframe: January 2022 to September 2022

Phase 3:

New AN-ACC world

Timeframe: October 2022 onwards

Work Streams

Finance

Focus on ACFI but also begin to understand and forecast the financial impact of AN-ACC.

People

Maintain ACFI skills but also identify new skills and retrain towards the new roles and responsibilities.

Process

Keep ACFI processes up to date but also start to map processes towards managing external process like accreditation.

Data

Keep ACFI data current, identify gaps in data required and move towards new reporting to guide funding process.

Systems

Manage clinical and ACFI information but move to identify gaps in systems required for AN-ACC.

<https://www.mirusaustralia.com/acfi-to-an-acc-pathway>

AN-ACC ranks in the top 3 priorities for aged care CEOs but behind COVID-19 and workforce

70% consider themselves to have done little or nothing to prepare for AN-ACC given other priorities and perceived lack of information available to prepare

75% of respondents are confident in their ability to maintain focus on ACFI (current funding) despite the requirement for transition and pressure on existing resources

“It’s all still fairly foreign and we are working through it blindly”.

Finance: Significant concern that funding levels will not be maintained

69% are concerned about maintaining funding levels under AN-ACC until more data is released

63% believe that their costs will increase in some areas due to AN-ACC especially in transition

“Most providers don’t have the luxury of going into a revenue slump”.

People: High confidence in people but new skills and significant training required

70% of respondents believe that their people will require significant training which will be both costly and difficult to manage

“Any funding model will need internal knowledge to optimise it”.

Process: Little or no progress for new AN-ACC processes

19%

of respondents have made some progress towards planning for new processes as details are not yet available and shadow assessments have been variable

“Processes are the hardest things to change in aged care”.

Systems: Low confidence that technology will be ready for AN-ACC changeover

25%

respondents were confident that the required change to systems is under control with requirements for systems changes not yet known and dependence on external vendors

“Our systems make it easier for staff, so we will be investing a lot of time in that”.

Data: Opportunities and challenges in new data models have not been fully considered

80% of respondents have not fully considered the impacts of AN-ACC on their data with ACFI data used widely in current reporting

“We make decisions based on data, until I have the data in front of me, I will remain concerned”.



Questions from the chat

Reactions from the CEOs



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Recommendations

Engage with others about AN-ACC and the transition if you can.

The industry needs to work together and find common solutions. As part of a provider network or reach out to Mirus for some support.

Consider your current plans and adjust them for AN-ACC.

Whether you are changing systems or structures, processes, or policies, now is the time to consider AN-ACC as part of that change.

Begin planning for the transition now. Our AN-ACC MAAP can help you. [Complete the diagnostic online](#) to assess your transition progress.

Start building towards the new 'integrated data model'.

To survive in the AN-ACC world you will need to adjust your systems and process and re-train your staff. To thrive in the AN-ACC world, you will need a new data operating model that integrates resident funding, workplace rostering and resident admissions

Get in touch & stay informed

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Mirus ACFI to AN-ACC Pathway

<https://www.mirusaustralia.com/acfi-to-an-acc-pathway>

AN-ACC Resources Hub

www.mirusaustralia.com/an-acc-hub

Share your feedback to marketing@mirus.group

