



Providers persist in augmenting their care minute aggregates in a concerted effort to align with their casemix adjusted requirements which came into effect on October 1st. There has been a notable surge of 4.74 percent in direct care minutes, while the registered nurse minutes per resident per day have predominantly remained constant. Additionally, the Average Daily Subsidy indicates a discernible uptick, which serves as a mitigating factor against the supplementary costs incurred by the escalation in care minutes.

| <u>Workforce</u>                 | <u>Sep-23</u> | <u>Oct-23</u> | <u>Change</u> |
|----------------------------------|---------------|---------------|---------------|
| Care Minutes (PRPD)              | 199.68        | 209.14        | 4.74%         |
| Non Care Minutes (Hospitality)   | 46.08         | 47.92         | 3.98%         |
| <b>Workforce Breakdown</b>       |               |               |               |
| RN Minutes                       | 33.94         | 33.74         | -0.59%        |
| AIN Minutes + EN Minutes         | 165.74        | 175.40        | 5.83%         |
| Allied Health                    | 8.97          | 4.11          | -54.13%       |
| DT/AO                            | 6.01          | 6.31          | 5.02%         |
| Allied Health and DT/AO combined | 14.98         | 10.42         | -30.41%       |

The measurement of minutes pertains to the actual worked minutes, calculated from time and attendance records. These are averaged across the number of days in a given month and the total count of resident bed days within that period. As for the Average Daily Subsidy, it represents the mean entitlement of subsidy for all residents, encompassing respite but excluding defaults classifications.

Assessment activity involves the AMO assessment activity, culminating in a paid AN-ACC claim, determined by the entitlement start date. Given that the AN-ACC start date is retroactively set to an effective date preceding the actual assessment, the current month's activity tends to exhibit lower figures compared to the previous month as a typical trend.

Occupancy demonstrates incremental growth, albeit likely offset by the consequential effect that additional residents impose on the necessary rostering demands.

| <b>ADS</b>           | <b>Sep-23</b> | <b>Oct-23</b> | <b>Change</b> |
|----------------------|---------------|---------------|---------------|
| Industry             | \$254.93      | \$255.16      | \$0.23        |
| All other RACFs      | \$253.60      | \$253.85      | \$0.25        |
| MMM=5                | \$267.30      | \$267.16      | -\$0.14       |
| Specialised homeless | \$340.48      | \$340.88      | \$0.40        |

| <b>Claiming Activity</b> | <b>%</b> | <b>%</b> | <b>Change</b> |
|--------------------------|----------|----------|---------------|
| Industry                 | 7.70%    | 7.83%    | 0.13%         |
| All other RACFs          | 7.74%    | 7.85%    | 0.11%         |
| MMM=5                    | 7.13%    | 8.55%    | 1.42%         |
| Specialised homeless     | 6.59%    | 2.92%    | -3.67%        |

| <b>Voluntary Claiming</b> | <b>%</b> | <b>%</b> | <b>Change</b> |
|---------------------------|----------|----------|---------------|
| Industry                  | 4.96%    | 4.57%    | -0.39%        |
| All other RACFs           | 4.98%    | 4.57%    | -0.40%        |
| MMM=5                     | 4.58%    | 5.33%    | 0.75%         |
| Specialised homeless      | 5.31%    | 0.73%    | -4.58%        |

| <b>AN-ACC Age</b>    | <b>%</b> | <b>%</b> | <b>Change</b> |
|----------------------|----------|----------|---------------|
| Industry             | 59.28%   | 60.75%   | 1.47%         |
| All other RACFs      | 59.22%   | 60.68%   | 1.46%         |
| MMM=5                | 57.46%   | 59.51%   | 2.04%         |
| Specialised homeless | 75.64%   | 75.00%   | -0.64%        |

| <b>Occupancy</b>     | <b>Sep-23</b> | <b>Oct-23</b> | <b>Change</b> |
|----------------------|---------------|---------------|---------------|
| Industry             | 88.62%        | 88.79%        | 0.16%         |
| All other RACFs      | 88.83%        | 88.98%        | 0.15%         |
| MMM=5                | 84.59%        | 85.01%        | 0.42%         |
| Specialised homeless | 87.44%        | 87.53%        | 0.09%         |

| <b>% of stays under 6 months</b> | <b>%</b> | <b>%</b> | <b>Change</b> |
|----------------------------------|----------|----------|---------------|
| Industry                         | 23.71%   | 25.47%   | 1.77%         |
| All other RACFs                  | 23.31%   | 25.31%   | 2.00%         |

| <b>New Admissions (permanent)</b> | <b>%</b> | <b>%</b> | <b>Change</b> |
|-----------------------------------|----------|----------|---------------|
| Industry                          | 6970     | 5391     | -1579         |
| All other RACFs                   | 6629     | 5100     | -1529         |

| <b>Respite Usage</b> | <b>%</b> | <b>%</b> | <b>Change</b> |
|----------------------|----------|----------|---------------|
| Industry             | 244,301  | 213,647  | -30,654       |
| All other RACFs      | 229,464  | 200,194  | -29,271       |

| <b>Average age of new admissions</b> | <b>%</b> | <b>%</b> | <b>Change</b> |
|--------------------------------------|----------|----------|---------------|
| Industry                             | 85.60    | 85.07    | -0.53         |
| All other RACFs                      | 85.69    | 85.19    | -0.51         |