

Total care minutes increased from October to November by 1.53 percent while Registered Nurse minutes per resident per day increased 1.24 percent. Average Daily Subsidy decreased -\$0.16, which meant the industry average resident casemix reduced from 203.61 to 203.43.

<u>Workforce</u>	<u>Oct-23</u>	<u>Nov-23</u>	<u>Change</u>
Care Minutes (PRPD)	202.01	205.11	1.53%
Non Care Minutes (Hospitality)	38.85	40.07	3.14%
RN Minutes	37.79	38.25	1.24%
AIN Minutes + EN Minutes	164.23	166.85	1.60%
Allied Health	8.18	8.51	4.10%
DT/AO	5.50	6.02	9.43%
Allied Health and DT/AO combined	13.68	14.53	6.24%

Minutes are measured as the actual worked minutes based on time and attendance and averaged across the number of days in the month and the total number of resident bed days for the month. Average Daily Subsidy is the average subsidy entitlement for all residents including respite but excluding defaults. Assessment activity is based on AMO assessment activity that eventuates in a paid AN-ACC claim based on the entitlement start date. Because the AN-ACC start date is back dated to an effective date prior to the actual assessment the current month’s activity will almost always be lower than the previous month.

Occupancy continues to make slight gains, likely limited by the corresponding impact additional residents place on the roster requirement.

<b>ADS</b>	<b>Oct-23</b>	<b>Nov-23</b>	<b>Change</b>
Industry	\$255.65	\$255.50	-\$0.16
All other RACFs	\$254.35	\$254.22	-\$0.13
MMM=5	\$267.42	\$266.70	-\$0.72
Specialised homeless	\$341.33	\$340.68	-\$0.65

<b>Claiming Activity</b>	<b>%</b>	<b>%</b>	<b>Change</b>
Industry	7.99%	7.64%	-0.36%
All other RACFs	8.00%	7.71%	-0.30%
MMM=5	8.75%	6.35%	-2.39%
Specialised homeless	2.92%	6.41%	3.49%

<b>Voluntary Claiming</b>	<b>%</b>	<b>%</b>	<b>Change</b>
Industry	4.61%	5.17%	0.55%
All other RACFs	4.61%	5.24%	0.63%
MMM=5	5.38%	3.64%	-1.73%
Specialised homeless	0.73%	4.40%	3.67%

<b>AN-ACC Age</b>	<b>%</b>	<b>%</b>	<b>Change</b>
Industry	60.75%	61.70%	0.95%
All other RACFs	60.68%	61.58%	0.90%
MMM=5	59.51%	61.09%	1.58%
Specialised homeless	75.00%	78.57%	3.57%

<b>Occupancy</b>	<b>Oct-23</b>	<b>Nov-23</b>	<b>Change</b>
Industry	88.79%	88.82%	0.04%
All other RACFs	88.98%	89.00%	0.03%
MMM=5	85.01%	85.30%	0.29%
Specialised homeless	87.53%	87.43%	-0.09%

<b>% of stays under 6 months</b>	<b>%</b>	<b>%</b>	<b>Change</b>
Industry	25.31%	23.76%	-1.55%
All other RACFs	25.13%	23.59%	-1.54%

<b>New Admissions (permanent)</b>			<b>Change</b>
Industry	5570	5280	-290
All other RACFs	5272	5046	-226

<b>Respite Usage</b>			<b>Change</b>
Industry	214,976	194,642	-20,334
All other RACFs	201,437	183,243	-18,193

<b>Average age of new admissions</b>			<b>Change</b>
Industry	85.07	85.19	0.12
All other RACFs	85.19	85.27	0.08