

Total care time increased from March to April as did RN time, with total time increasing 0.69% and RN time increasing by 0.48%, which continues the industry average delivered time increase trend. Average Daily Subsidy decreased by -\$0.12 or 0.04%. And occupancy increased by 0.25%.

<u>Workforce</u>	<u>Mar-25</u>	<u>Apr-25</u>	Change
Care Minutes (PRPD)	209.29	210.73	0.69%
RN Minutes	43.17	43.37	0.48%
EN Minutes	6.58	6.49	-1.26%
AIN Minutes	159.55	160.86	0.83%
Allied Health	9.18	9.40	2.43%
DT/AO	5.68	5.62	-1.01%
Non Care Minutes (Hospitality)	46.14	46.96	1.79%

Minutes are measured as the actual worked minutes based on time and attendance and averaged across the number of days in the month and the total number of resident bed days for the month. Average Daily Subsidy is the average subsidy entitlement for all residents including respite but excluding defaults. Assessment activity is based on AMO assessment activity that eventuates in a paid AN-ACC claim and the entitlement start date. AN-ACC Age is the percentage of claims which have not been reassessed for more than 12 months.

Occupancy increased again and care minutes managed to keep pace while in fact showing an increase. Respite usage increased from March to April by 10.80%, however, conversion of respite residents to permanent resident decreased by -3.18%.

### ADS

	<u>Mar-25</u>	<u>Apr-25</u>	Change
Industry	\$300.97	\$300.84	-\$0.12
MM 1	\$297.48	\$297.38	-\$0.10
MM 2-3	\$306.60	\$306.50	-\$0.09
MM 4-5	\$316.08	\$315.74	-\$0.34

### Claiming Activity

	<u>Mar-25</u>	<u>Apr-25</u>	Change
Industry	6.69%	6.28%	-0.41%
MM 1	6.77%	6.42%	-0.35%
MM 2-3	6.68%	5.79%	-0.89%
MM 4-5	6.13%	6.24%	0.11%

### Voluntary Claiming

	<u>Mar-25</u>	<u>Apr-25</u>	Change
Industry	4.35%	3.98%	-0.36%
MM 1	4.46%	4.22%	-0.24%
MM 2-3	4.05%	3.19%	-0.85%
MM 4-5	4.05%	3.71%	-0.34%

### AN-ACC Age

	<u>Mar-25</u>	<u>Apr-25</u>	Change
Industry	44.00%	43.33%	-0.67%
MM 1	43.73%	42.87%	-0.86%
MM 2-3	43.63%	43.78%	0.15%
MM 4-5	58.64%	57.02%	-1.62%

### Days from Request to Reassessment

	<u>Mar-25</u>	<u>Apr-25</u>	Change
Industry	24.76	22.45	-9.33%
MM 1	23.16	22.11	-4.54%
MM 2-3	25.85	22.80	-11.80%
MM 4-5	34.16	24.37	-28.67%

### Occupancy

	<u>Mar-25</u>	<u>Apr-25</u>	Change
Industry	91.61%	91.86%	0.25%
MM 1	92.29%	92.49%	0.20%

### % of stays under 6 months

	<u>Mar-25</u>	<u>Apr-25</u>	Change
Industry	21.57%	22.91%	1.34%
MM 1	19.60%	22.22%	2.62%

### New Admissions (permanent)

	<u>Mar-25</u>	<u>Apr-25</u>	Change
Industry	5180	5279	1.91%
MM 1	3500	3706	5.86%

### Respite Usage

	<u>Mar-25</u>	<u>Apr-25</u>	Change
Industry	189,586	210,052	10.80%
MM 1	134,177	149,341	11.30%

### Respite to Permanent Conversion

	<u>Mar-25</u>	<u>Apr-25</u>	Change
Industry	49.69%	46.51%	-3.18%
MM 1	50.73%	47.10%	-3.63%

### Average age of new admissions

	<u>Mar-25</u>	<u>Apr-25</u>	Change
Industry	85.65	85.23	-0.43
MM 1	85.43	85.45	0.02